

Veteran Representative (LVER), and one half-time Disabled Veteran Representative (DVOP).

The veteran representatives conduct outreach to businesses and veterans, develop job opportunities and provide services in outreach locations within the region. Veterans are provided the full array of services available in the Career Centers, and the veteran representatives and career center staff will coordinate services among programs to ensure veterans preference is a priority.

F. Identify the funding limit for Individual Training Accounts (ITAs).

All adult and dislocated worker customers provided with Individual Training Accounts (ITAs) through WIA Title I and ARRA Recovery Act funds are limited up to ~~\$15,000~~ \$5,000 in local formula funds per calendar year for tuition, books, supplies and fees. WIA adults and dislocated workers attending training in a "Green industry" as identified through MERIC will be limited to \$6,000 in local formula funds per calendar year for allowable tuition, books, supplies and fees. However, there are always exceptions to any rule and waiver requests to exceed this limit may be submitted to the Northeast Missouri Workforce Investment Board on a case by case basis. ~~The funding limit for Individual Training accounts reflect an increase for WIA Title I funds and establishes a limit for ARRA Recovery Act funds.~~

G. Describe how the local region will ensure that the full array of one-stop services are available to all individuals with disabilities, so that these services are fully accessible.

The NEMO Workforce Investment Board ensures the full array of Career Center services is available and fully accessible for individuals with disabilities. The region is committed to providing the disability community with a conduit to training, employment, and supportive services that will enable them to become contributing members of the community. In 2002, the Division of Workforce Development received a Workforce Incentive Grant (WIG) from the Department of Labor. This grant provided funds to the Northeast Region for the purchase of needed assistive technological equipment to provide services to individuals with disabilities. Listed below is the accessible assistive technological equipment available in each Missouri Career Center within the Northeast Region:

- Telephone Amplifier
- Hands-Free Speaker Phone with Large Key Pad
- 19" Monitors
- Alternative Keyboards
- Electronic Enlarging (CCTV)
- Tape Recorder
- TTY with Printout
- Screen Enlargement Software

- Trackball
- Height Adjustable Table
- FM System

In addition to the services and technology equipment listed above, Career Center staff is available to assist individuals with disabilities to provide resources as needed and information on various services that are available. The Missouri Division of Vocational Rehabilitation is an active partner in the Northeast Region's Career Centers as well as their sub-contractor's Job Point and Learning Opportunities/Quality Works who provide specialized employment and community services to individuals with disabilities. A local district supervisor with the Missouri Division of Vocational Rehabilitation is a member of the NEMO Workforce Investment Board.

The Division of Workforce Development's Continuous Improvement Review team conducts an annual review of the Missouri Career Centers. Each region has a report generated by the state outlining the adequacies and functionality of the assistive technology equipment and its ability to meet customer's needs.

- H. Describe how the local region will ensure that the full array of one-stop services are available to all individuals with limited English proficiency.*

All customers, regardless of their national origin and language barriers, shall receive, free of charge, the language assistance necessary to afford them meaningful access to the programs, services and information of the NEMO Workforce Investment Board Career Centers and affiliate sites. When a "significant number or proportion" number of persons served are individuals with limited English proficiency, information/services in languages other than English will be provided pursuant to 29 CFR 37.35. To date, there has been no "significant number or proportion" number served in the Northeast Region.

Current methods include the use of staff and/or students from area educational institutions such as local private/public schools, Moberly Area Community College, University of Missouri-Columbia, Stephens College, Columbia College, Culver Stockton College, Hannibal LaGrange College, John Wood Community College, or the use of the Division of Workforce Development's state contracted foreign language translation provider.

The NEMO Workforce Investment Board continues to explore ways to ensure the Career Centers continue to be accessible to individuals who speak another language. Partnerships with local educational institutions continue to be a resource for providing assistance.

- I. Describe how local region promotes integration of services through dual enrollment process.*